

# Privacy Policy

At **Node42**, we take your privacy seriously and are committed to protecting your personal data. This policy explains how we collect, use, share, and protect your information when you interact with us.

## Contact

Questions? Reach us at [privacy@node42.dev](mailto:privacy@node42.dev)

## What is personal data?

Any information that can identify you (e.g. name, email, phone, IP address, device details).

## When does this policy apply?

When you:

- visit our website or applications
- create an account
- contact support
- represent a company in a business relationship with us

## What data do we collect?

- Contact information (name, role, email, phone, country)
- Messages and form submissions
- Device & technical data (IP address, browser, device type, location)
- Usage data (clicks, navigation, logs)
- Third-party data (with your consent)

## How do we use your data?

- Provide and manage our services & accounts
- Handle contracts, invoicing, and business communication
- Improve website/app performance and security
- Offer customer & technical support
- Analyze usage to enhance our products
- Meet legal obligations

## **Legal basis**

- Contract performance
- Legitimate interests (service improvement, security, communication, B2B marketing)
- Your consent (e.g. cookies, targeted ads)
- Legal obligations

## **Who gets access to your data?**

- Contracted service providers (under strict agreements)
- Authorities (when legally required)
- In case of merger, acquisition or asset sale

We **do not sell** your personal data.

## **Cookies**

We use cookies to:

- enable essential functionality (login, preferences)
- analyze usage (with consent)

You can manage non-essential cookies via our cookie banner or settings at any time.

## **Data protection**

We apply encryption, access controls, and work only with secure service providers.

## **Where Is Your Data Stored?**

**Data is primarily processed within the EU/EEA.** In cases where data is transferred outside the EEA (e.g., to the US), we rely on appropriate safeguards such as the EU-US Data Privacy Framework (adequacy decision) and/or Standard Contractual Clauses (SCCs) to maintain GDPR-level protection.

## **Retention**

We keep your data only as long as necessary for the stated purposes or as required by law, then delete or anonymize it.

## **Your rights**

You have the right to:

- access your data
- correct inaccuracies
- receive your data in a portable format
- request deletion or restriction
- object to certain processing

To exercise these rights, email **privacy@node42.dev**

If unsatisfied, you may contact the Swedish Authority for Privacy Protection.

## **Changes**

We may update this policy. Significant changes will be communicated via email, website notice, or in-app message.

**Thank you for trusting us with your data.**

*Last updated: January 18, 2026*